



Services

# Consulting Services

## Junior & Senior Consultant

ownCloud consultants are highly specialized professionals who work with our customers to identify and implement the best solutions for their business. They are experts who execute ownCloud based IT projects alongside individually scoped Statements of Work (SOW), mainly comprising execution on agreed deliveries such as: Deployment, Integration with existing systems within the IT landscape of the customer .

In this context, they act as an interface between the customer's executives and project management teams and ownCloud's account executives and other internal ownCloud departments, such as e.g. product management or engineering and support staff. In case dedicated Technical Account Manager or Service Manager resources are established, they tightly coordinate project status information with such teams.

### Availability

Consultants can be booked on a daily basis and are available to you at german workdays. Whereas the minimum order is 1 full consulting day (8 working hours) and each started consulting day will be accounted as a full consulting day.

Availability of ownCloud consultants beyond this scope might be discussed and agreed on special terms and conditions.

### Deliveries

Your ownCloud Consulting team will develop an expert understanding of your technical

and business requirements for designing efficient and controllable ownCloud solutions and services tailored to your needs. It will further present and explain such individually created concepts, so that you understand the likely impacts of proposed solutions. They will execute ownCloud based IT projects alongside individually scoped Statements of Work (SOW), either remotely or at your site, following our solution best practices. Their project deliveries mainly comprise from deployment and integration of ownCloud solutions with existing IT systems via increasing the effective operational readiness of existing ownCloud solutions up to analysing environments and implementing security measures for operational security in the context of your ownCloud usage.

### Skill-level

Junior Consultant:

- ownCloud expert with 2+ years project experience
- Execution of SOW milestones

Senior Consultant :

- ownCloud expert with 5+ years project experience
- Leading project delivery teams
- Execution of SOW milestones
- Experienced communicator at all company levels




## About ownCloud

Organizations that must share confidential data internally and externally rely on ownCloud's onpre-mises enterprise Universal File Access platform. Only ownCloud gives IT the visibility and control required to manage sensitive data, preserve business processes, and integrate with existing compliant infrastructures while offering users the modern collaboration experience they demand. This is made possible through ownCloud's open, modular architecture, extreme extensibility and unique federated cloud sharing capabilities.

For more information, visit: <https://owncloud.com>

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